



Appointments

I do not run an online booking system. Make contact by sending a message box ([click here](#)) with your contact details. I will ring you and we will discuss if Acupuncture or Chinese medicine is likely to meet your needs if it is within my scope. If we are both comfortable with the information exchanged, we can make time to meet.

Intake Forms

After you have an appointment arranged, you will receive an email with **Intake form** to fill in and bring to your appointment. Read the **Consent page** as you will need to sign this prior to commencement of treatment also read the **HDC** page. Directions will be in the email.

Before arriving at your appointment familiarize yourself with the information on the website, What to Expect, Services especially if you've never had acupuncture before.

If you have any questions, please bring them up before the treatment starts.

Cancellation

If you need to cancel or reschedule your appointment, please let me know as soon as possible, as someone may be able to use the time. If I need to cancel, I will contact you as soon as possible.

Running late

If you are able let me know how late you will be please do so. Depending on my bookings your appointment may have to be cancelled, rescheduled or modified.

Infection and Presentation

Do not come to the clinic if you have a sore throat, cough, raised temperature or any known communicable disease. Do not be offended if the practitioner masks for your visit or you are asked to take a Covid 19 test prior to your arrival. Do not arrive affected by alcohol, recreational drugs, hungry or dehydrated as you will not be treated.

Privacy

Your personal medical and other information is private and confidential, in all forms verbal, written, hard copy or electronic information will not be shared. The

fact that you have obtained treatment is private. Consent will be gained from you if it becomes necessary to share information with another health provider like your GP or specialist regarding any matter.

In Public Settings

In a small community I may meet you in a public setting. If I do, I will not acknowledge you unless you acknowledge me first. Public settings like the local shop are not the place to discuss your medical needs or care. This is especially important to both the practitioner and the person seeking treatment. Any queries about future bookings can be made by using the contact form on the website and arranging a complimentary phone chat.